

restrictive than others, there's always a limit to what can be reimbursed. Emburse surveyed folks involved in the expense reporting process for the craziest and most controversial submissions they encountered in 2022.



hair lines

Profit margins weren't the only

he expensed his monthly dues

to a hair restoration club.

Approved? No.

thing a VP wanted to grow when

\$200

a zipper \$110 Rather than expense \$800 for a hotel room (options were limited),

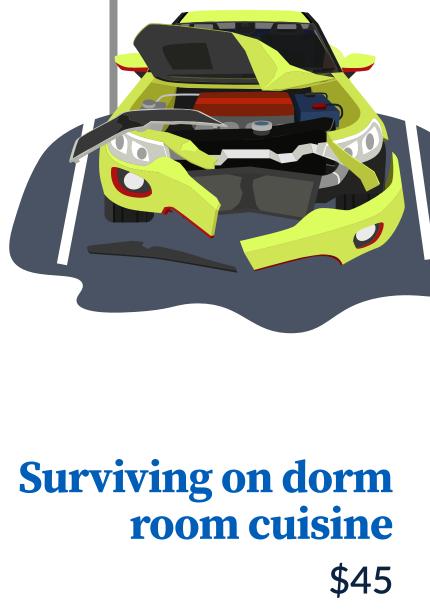
My room has

one good steward bought a tent to sleep in for the night. Approved? No. Although the VP initially approved, Accounting



later declined.

Replace what you didn't break



\$74,575 A rental company falsely convinced an employee he had to purchase a car that got totaled in a parking lot before receiving a new one.

Approved? No. Accounting intervened and called the rental company's bluff when the employee's credit card was not accepted.

To endure a COVID-19 quarantine while on business overseas, one traveler stocked up on three cases of ramen noodles for his meals. Approved? Yes.

60%

Manual

process

How does your organization currently

manage expense reporting?

19%

ERP

\$700



19%

Homegrown

solution



Dedicated

solution

of an employee's car and damaged the engine. Approved? Yes.

Raccing up

repair bills

Nature delayed one business trip

when a large raccoon jumped in front



"second gear"

in German?

Bugging out in an airport bathroom \$75

After learning the apartment he

inspected was mid-treatment for

delousing kit before flying home.

bedbugs, a man turned a new tracksuit

and some alcohol wipes into a makeshift



\$180,000

Approved? Yes.



Adding European flair to a company

involved with North American auto

shows, an employee put two BMWs

Approved? Yes. Leadership later

changed the expense policy and

invoiced the cars to the client.

on his personal card to impress a client.

Very

well

29%

35%

Good, and

getting better

How effectively does your current process identify out-of-policy expenses? 5% 31%

Dockument your

expenses, please

Some ideas float better than others,

as proven when a Chicago-based

team hosted an event for media

members aboard a rented boat.

\$50,000

Approved? Yes.

Not very

well

Decent, but needs

improvement



Signed, sealed,

A pandemic-delayed expense for

mailing the correspondence by an

employee who lives in a \$6M house.

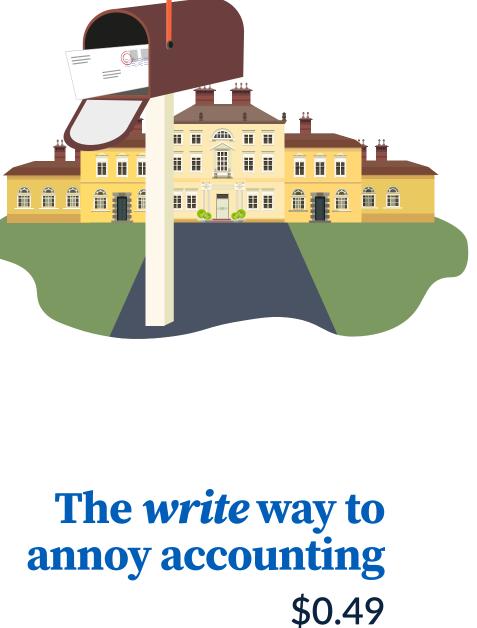
Approved? Yes, though the approver

postage was turned in 15 months after

delayed

did so begrudgingly.

\$0.90



All the ink at home must have

local office supply store.

Approved? Yes.

dried up, which led to an employee

expensing a single pencil from his

00.49

Respondents were also asked to share some of the most legendary and controversial submissions they know of. Would you approve these expenses?

Right-down-theroad warrior

Time is money when you're in

Membership has

its privileges

17%

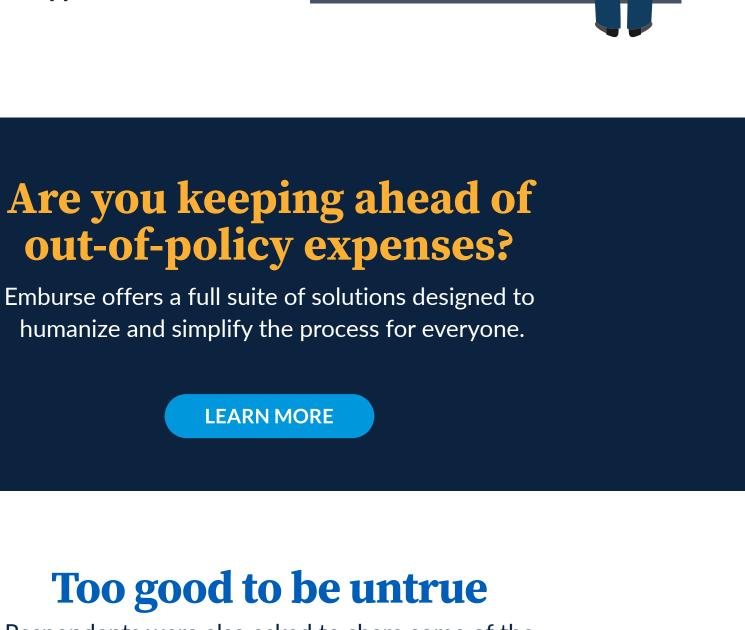
Executive

19%

Submitter

<100

Employees



Moving back

to the office

Feeling the company was liable

for their return to the office costs sales, as observed by an approver who received a single short-haul after working from home, someone mileage expense of \$1.65 after an requested reimbursement for \$10K employee drove to a pitch meeting. worth of new office furnishings-and a washer/dryer combo.

Sneaking the spouse overseas Perhaps motivated by the romantic promise of a trip to Paris, one devoted partner submitted an expense for his wife's \$2,200 accompanying airfare.

21%

12%

Other

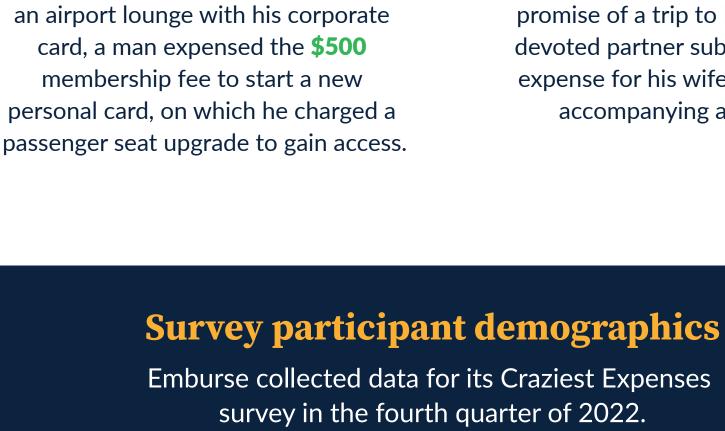
2,501+

Employees

21%

40%

Staff



Organization size

62%

101-2,500

Employees

19% 26% **22**%

Director

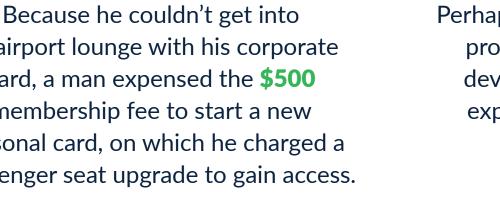
17%

Accountant/Auditor **Combination of above Approver**

Role in expense approval process

24%

About Emburse Emburse is the leader in spend optimization. Our expense, travel management, purchasing and AP, and payments solutions



Role in expense processing

Manager



emburse

© EMBURSE 2022

are trusted by over 12 million business professionals.